

Conflict Resolution Procedure

We, at ACSMS, strive to maintain a safe and positive learning environment and encourage all students, staff, and family members to use positive choices for solving conflict. We use the following steps of communication when there is a concern.

Step 1: If there is a situation that needs a solution with your child, please begin by first talking to your child's teacher. You will be able to discuss possible ways to resolve any concerns. If a solution has not been reached, you should go to step 2.

Step 2: Parents may schedule an appointment with the school's Assistant Principal. Please present your concern. If a solution has not been reached with the teacher and the Assistant Principal, please go to step 3.

Step 3: Please contact the school office at (305) 485-9911 to set up a meeting with the school's Principal. Please present your concern. If an acceptable solution has not been reached, please continue to step 4.

Step 4: Contact the Governing Board appointed Conflict Resolution Designee, Magdiel Rodriguez at (305)225-0444 or via email mirscss@yahoo.com. This information is posted on the school website and in our bulletin board located in the school's lobby. If an acceptable solution has not been reached, please continue to step 5.

Step 5: Parents may reach out to the Governing Board Chair, Mr. Alexander Casas at (305) 225-0444 or have the option of attending a board meeting that is posted on the school website and in our bulletin board located in the school's lobby.